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> Email: sales@rfmw.com September 27, 2022

## **Counterfeit Materials Policy**

To Whom It May Concern:

RFMW, a Division of Exponential Technology Group is diligent about selling product procured from an Original Equipment Manufacturer (OEM), and/or an Original Component Manufacturer (OCM). Unless preauthorized arrangements have been made between the buyer and seller to purchase product elsewhere, RFMW will purchase authentic product, as an authorized distributor, only from OEM, the OCM, or the OEM's/OCM's preapproved franchised or authorized distributor.

RFMW is ISO9001:2015 certified and as part of our due diligence with our supplier base, each supplier is investigated for counterfeit property policies and procedures. We continue to work with suppliers to ensure counterfeit property is not used in any product sold to RFMW.

Returned product is processed in accordance with RFMW RMA Procedure. All products will be sequestered and verified for Part Number, Lot Code, Date Code, and Quantity. Parts are visually inspected for damage, alteration, packaging or repackaging and MSL requirements. Only product returned in their original unopened RFMW packaging, confirmed as having shipped from RFMW, and in compliance with MSL requirement will be considered for restocking.

If counterfeit material is detected, all products will be sequestered per RFMW's Non-Conformance Procedure, and the supplier will be immediately notified. RFMW will continue to work with the supplier and customer to reach a resolution. All counterfeit property confirmations will be submitted to GIDEP and ERAI. Counterfeit property will be retained for five years.

All RFMW employees will be trained for compliance to this plan. Internal process will be audited accordingly.

Thank You.

Josh Levine

Vice President-Operations